

## Eastprint, Inc. Quality Policy

To continuously improve customer satisfaction through Quality Planning, Process Improvement and Innovative Products.



**Customer  
Satisfaction**

**Quality  
Planning**

**Process  
Improvements**

**Innovative  
Products**

This is accomplished by maintaining an effective quality management system that is continually monitored and measured to identify and implement any needed improvements.

**CUSTOMER SATISFACTION: To satisfy the customers needs by providing a quality product that meets design intent on time.**

**Quality Planning** : These are found in each Departments Business Plan. Your Department Manager will explain in detail how your department intends on meeting this requirement.

**Process Improvements**: Each Department will have their own plan for improving a process that affects your department. This will be explained further by your department Manager in future trainings.

**Innovative Products** : This is done in Engineering through creating better and new products. This helps the Company to sell their innovative ideas to the market place.